

FEES & CHARGES



Fees & Charges updated: December 2023

SELLER	FEES & CHARGES
Skillbox Commission Rate	12%
Skillbox Processing Fee	£0.95
Know Your Customer (KYC)	Free
Know Your Customer (KYC) Refusal <i>Note: We reserve the right to charge you a "KYC multiple refusal" fee if your documents are continuously declined (maximum three times)</i>	£3.00
Know Your Business (KYB)	£3.25
Know Your Business (KYB) Refusal <i>Note: We reserve the right to close your account if your KYB documents are continuously declined (maximum ten times)</i>	No charge
Know Your Business (KYB) Outdated <i>Note: This fee applies if you change your personal/business details in your Seller Profile and need to submit your updated KYB documents reflecting these changes</i>	£3.25
Bolt On: Sponsored Seller	£5.00
Bolt On: Featured Seller	£5.00
Order Cancellation Fee	No fee (for a limited period time only!)

BUYER	FEES & CHARGES
Skillbox Commission Rate	0%
Skillbox Processing Fee	£0.00
Bolt On: Sponsored Job	£5.00
Bolt On: Mark Urgent	£3.00
Bolt On: Notify Me	£3.00
Order Cancellation Fee	No fee (for a limited period time only!)
Administration Fee (unjustified credit card, debit card or other charge-back)	£100.00